

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 19th day of July , 2016

In C.G.No:413/ 2015-16/Kadapa Circle

Present

Sri J.V.T.S. Prasad
Sri N.Siva Sankar Prasad
Sri T. Rajeswara Rao

Chairperson (I/c)
Member (Accounts)
Member (Legal)

Between

Sri B.K.Jamal Basha
D/No:16/65
Dastagiripeta
Prodduturu – Post Office
Proddatur
Kadapa -Dist

Complainant

And

1.Assistant Accounts Officer/Proddatur
2.Assistant Engineer/South/Proddatur
3.Assistant Divisional Engineer/Proddatur
4.Divisional Engineer/Proddatur

Respondents

Sri B.K.Jamal Basha is a resident of D.No:6/123,6th Ward, Madina Majid Street, Prodduturu,Kadapa – Dist ,herein called the complainant, in his complaint dt:10.12.2015 filed in the Forum on dt:10.12.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of D.No:6/123,6th Ward, Madina Majid Street, Prodduturu ,Kadapa – Dist.
2. He has received electricity bill during 03/2015 wherein to pay an amount of Rs 41595 in respect of SC No:13842 of south, Proddatur (Cat-I) immediately he

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DESPATCHEU
DATE 26/07

OK

approached Assistant Engineer , Operation South Proddatur and submitted representation for revised of cc bill. The Electricity authorities an amount of Rs 7917.00 withdrawn and adjusted in subsequent cc bill daily not taken actual parameters.

3. Further , he submit that they have been paying electricity consumption charges very month regularly for the consumption availed by them i.e for the units which you record, without any hindrance or adverse comments from their side till this date.
4. As this juncture he would like to bring some of the important aspects in this regard.
5. They have obtained electricity service connection in 03/1983.
6. Since then they used to get the electricity charges bill in average of Rs 200 to Rs300 varied from month to month.
7. Form the date of supply did not crossed 300 units in any month.
8. They are utilising the supply minimum consumption from the date of releasing the service to till date and the connected load particulars are furnished here under .

Tube lights-3

Fans -2, Refregirator-1,

Inverter -1, mixi -1 , washing machine-1, water cooler-1, water motor-1.

He therefore pray the respective officer to treat this letter as their appeal and verify the records and revise the cc bill by reducing the same duly taking connected load and do need ful justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent -1 i.e. the Assistant Accounts Officer /ERO/ APSPDCL/Proddatur in his written submission dt:21.12.2015, received in this office on dt:28.12.2015 stated that:

1. On verification of records regarding to above reference, the SC.No:2223301013482 of South section , Proddatur the meter was changed on 11.11.2014 with IRDA meter in

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RECEIVED
DATE 20/12/15

view of Non-IRDA meter . Consumer has also signed in the meter change slip but service was billed upto BBA reading 10382 units & Final Reading of old meter was 15421 as per meter change slip the difference units of 5039 between final reading in meter & BBA reading as per account copy as intimated by th AE/ LT Meter was raised vide RJ.No:98/04-2015 for Rs.41,595.00 in 04/2015.

2. As per letter dated 06.06.2015 the AE/Operation /Proddatur was requested for revise of bill for taking 4 years average. The bill was revised by taking 3 years average vide RJ.No:44/06-2015 Rs 7917 in 06/2015. Balance amount to be paid by the consumer was not paid till to date. The old meter was tested in LT meter wing on date 17.12.2015 and found meter is defective as per the test result of LT mete lab received vide Lr.No:AE/LT M eter / kdp/F.No:D.No:2842/15, Dt 17.12.2015.

Connected load details as given by AE is as follows

Water Motor-I

TV, inverter , washing machine,

Cooler, fridge , mixer, T.L.3 F.2

The respondent -1 & 4 i.e. the Assistant Accounts Officer/ERO/Proddatur and the Divisional Engineer /Operation/ APSPDCL/Proddatur in their similar written submission dt:15.03.2016, received in this office on dt:11.04.2016 stated that:

1. The short fall demand was raised to the above service as per information given by the AE/LT Meters vide RJ.No:98/04-2015. Later this was revised by taking three years average vide RJ. No.44/06-2015. But the consumer was not satisfied and approached to CGRF.
2. The bill was revised as per the instructions of Respondent .4 by taking 7 years average (as date of meter erected) vide RJ.No:11/03-2016 for Rs 18,499.00 (Rupees Eighteen thousand four hundred and ninety nine only) form date of change of meter.

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Findings of the Forum

1. Sri B.K.Jamaal basha has filed petition before on 10.12.2015 where in he has informed that he is having SC.No:13482 in Proddatur South Distribution and receive 3/2017 CC bill for an amount Rs41555/- and requested for revision for the bill.
2. The Respondent.1 in his letter dt 15.03.2016 received in the Forum on 11.04.2016 submitted that the accumulated consumption was billed during 3/2015 and new revised duly apportioned the total demand for 7 years is from the date of release of service , as per the directions issued by Respondent .4.

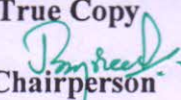
ORDER

In as much the grievance of the complainant has been resolved by the Respondents to his satisfaction the case is disposed off.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 19th day of July 2016

Sd/-
Member(Legal)

Sd/-
Member(Accounts)
True Copy

Chairperson

Sd/-
Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.